

# Heritage Grove of Los Gatos HOA

## PAYMENT OPTIONS

**Heritage Bank of Commerce Coupon Books** – To pay with coupons, simply mail a check to Heritage Bank of Commerce, payable to Heritage Grove of Los Gatos HOA, with the coupon in the envelope provided.

**Heritage Bank of Commerce HOA Online Payments** – Go online to the Heritage Bank of Commerce website at: [www.hbcpay.com](http://www.hbcpay.com) to make a payment directly to your HOA. You can make a one-time payment or schedule recurring payments. There is no fee when using your checking account. Please note if using a credit or debit card to make your payment, a convenience fee will be charged for each payment.

**Important Note: Please double check your checking account or card information. There is a fee for returns with wrong information.**

For this option, you will need a copy of your coupon or statement for the following information:

- Client ID: 3300
- Association ID: 3300
- Account # shown on coupon/statement

Note: If you do not have a coupon, call your property management company for this information.

**Your Bank's Bill Payment Service** – If you are using your bank's bill payment service, some changes are necessary. Heritage Bank of Commerce will be able to process these bank-generated payments as long as your payment includes your Account Number (shown on your coupon or statement). **The check should be made payable to Heritage Grove of Los Gatos HOA**, and the mailing address: Heritage Bank of Commerce, HOA Remittance Processing, P. O. Box 90550, San Jose, CA 95109-3550. Please contact your bank for information on the online bill pay service they may offer.